

Angie Zimmerman  
Clinical Services Director  
Homestead at Anoka  
3111 5<sup>th</sup> Ave.  
Anoka, MN 55303

Dear Director,

My father, Harold, was a resident of Homestead at Anoka in Memory Care from March 2021 until he passed away on September 13, 2021. Our entire family wants to extend thanks and gratitude for the excellent nursing care he received from Olivia Cox, RN, and the other staff members who work in Memory Care.

Olivia was very aware of Dad's medical needs and his emotional status and would always keep us informed when there were changes occurring in these areas. As Dad's health declined, she showed much compassion for his situation and helped us navigate the path to Hospice. I know that our father felt very comfortable and safe with Olivia; especially when he was first living there and adjusting to his new surroundings. Her encouragement was just what he needed! We feel very blessed that Dad's last months were in a facility where he was treated with great care and dignity.

Sincerely,  
Deryn Christensen